

**Ways and Means**  
**Department of Consumer Affairs**  
**“We Don’t Do Complaints”**  
**Bulletin #1**  
**July 2023**

Our Ways and Means Committee has a new name. Hence forth, we are The Department of Consumer Affairs. It is the goal of this newly formed department to educate our consumers on the proper procedures when addressing and contacting this department. We can serve all your donation needs.

Our newly elected California Governor, Glenda Shultz, is honoring the great state of California by celebrating with us, her motto, **“United as One” California, The Golden State**. Throughout the year, the Department of Consumer Affairs will also celebrate our great state with fun facts, challenges, silent auctions, and more.

I would like to introduce my staff, Marcia Monroe, with District 11, Unit 249. She brings with her years of experience as a staffer on many Unit, District, and Department committees. We are looking to expand our office staff with a Southern California employee soon. In this way, we cover the entire state with employees who are available to help field all your questions and to assist you with your consumer needs.

We are happy to receive your donations and feedback, (whinners need not apply). In the past, many beautiful baskets have been donated. This year let’s think outside the box. Gift certificates and boxed items are a great way to support your Consumer Affairs Department, along with baskets. Think of dinner and theater tickets. Certificates for local goods and services. Don’t forget to include your junior consumers. They may be able to assist you with your donations. Special recognition will be awarded juniors who participate.

We will continue to serve our consumer’s needs with our Italian charms. They are only \$5 and come in a variety of designs. Past President’s pins are also available at the reduced price of \$5 each. Buy yours soon, as specific years sell out quickly. You can always contact the Director of this department to check for availability. A list will be provided at venues for easy shopping. Be recognized by joining the President’s Club for only \$25. More on this great program in our next bulletin.

The success of this department is dependent upon you, the consumer. We welcome all forms of donations. The more you donate, the better we can serve you. We accept donations year-round, so don't wait until the last minute. Contact us prior to a venue so that we may include your donation on our consumer affairs patronage list.

Games and special drawings will take place at all our venues. Themes and contest information will be provided prior to each event outlining contest rules. Keep checking our bulletins for the latest updates. We can be found at the following events. Clovis Workshop, (August 12-13, 2023) in Clovis, Northern (September 23, 2023) in Woodland at Post 77, and Southern (September 9, 2023 location TBA) California Workshops, DEC, (January 2024) and at our ALA Convention (June 2024) in Visalia.

We are a proud sponsor of the American Legion Auxiliary and her sister family members with the Legionnaires, SONS, and Riders.

We look forward to serving our consumers and wish to express our gratitude in advance for your donations.

Arlene L Smith, Director

Department of Consumer Affairs

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